

Mental Health in the Nonprofit Sector

The Epidemic within the Pandemic: How Nonprofit Leaders Are Now Faced with Taking Care of Their Own People



Ian Adair
Executive Director
Gracepoint Foundation

“I think the saddest people always try their hardest to make people happy because they know what it's like to feel absolutely worthless and they don't want anyone else to feel like that.”

Robin Williams





Goals for today, to walk away with a better understanding about...

1. Who is talking about mental health and why its hard for others.
2. Understanding the power of stigma.
3. The impact of mental health on nonprofits.
4. How mental health impacts retention, organizational culture, and team morale
5. Strategies to help cultivate a supportive work environment about mental health.





#MentalHealthAwareness / #Suicide / #EndStigma / #MentalHealthMatters



**We can't see mental illness.
We only see what people want us to see.**



**There Is No Health
Without
Mental Health**

Approximately

1 in **5** adults

in the U.S. experiences
mental illness in a given year.



5 out of 5
People Have
Mental Health!

stig·ma

a mark of disgrace or infamy; a stain or reproach, as on one's reputation.

Stigma erodes confidence that mental illnesses are real, treatable health conditions.

We have allowed **stigma** to erect barriers around effective treatment and recovery. It is time to take those barriers down.

Two Types of Stigma

1. **Social stigma**, which involves the prejudiced attitudes others have around mental illness.
2. **Self-perceived stigma**, which involves an internalized stigma the person with the mental illness suffers from.



Myths about Mental Health

1. Mental illness is caused by weakness.
2. Mental illness is an excuse for laziness.
3. You can feel better whenever you want.
4. People can choose to be mentally ill.
5. Mental illness is all in someone's head.
6. Mental illness really is not that different from feeling sad.

Understanding the Power of Stigma

Stigma drives silence

Most people struggle with symptoms for years before they seek help.



Source: National Alliance on Mental Illness.





Social Distancing in 1990



**Who wore social
distancing
better?**

#BringSexyBack







Gentle Reminders

It's okay if
you can't do it all

You don't have
to reinvent yourself
during this crisis

You are allowed
to be kind to
yourself

It's okay to feel
strong emotions

Doing nothing
can be self-care
too

There is no shame
in admitting that
you can't do
something

@miss_mental0

There Is No Health Without Mental Health

We All Have Mental Health





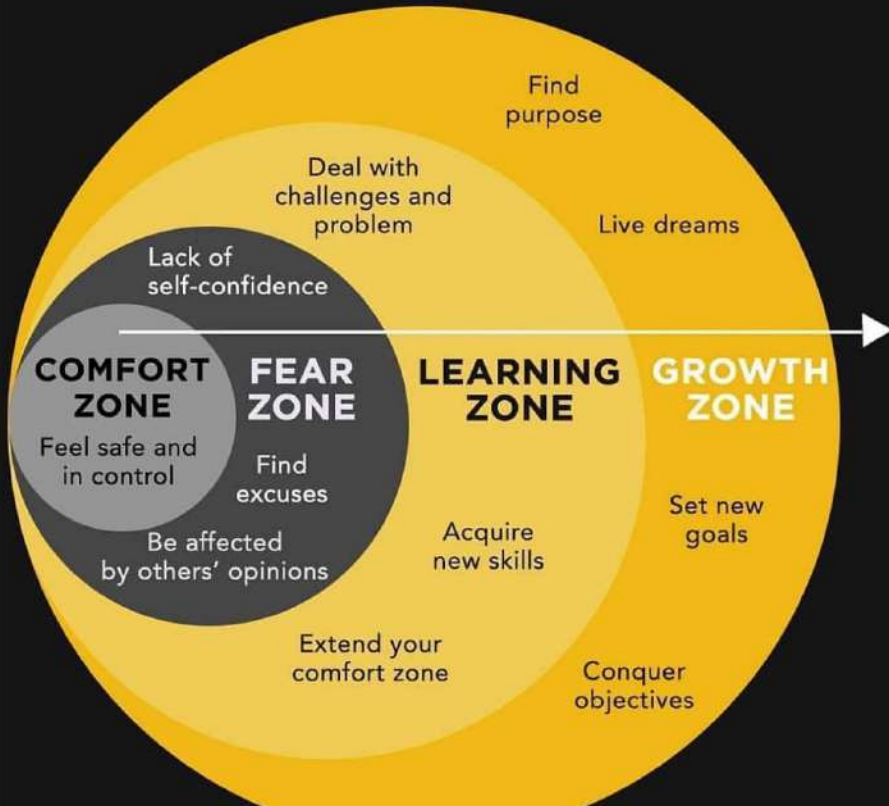
Ignoring Mental Health Has Major Consequences



Mental illnesses cause **MORE days of work loss and work impairment** than any other chronic health conditions, including; arthritis, asthma, back pain, diabetes, hypertension, and heart disease.

- American Psychiatric Association Foundation

“The Comfort Zone”



It takes consistent effort to move company leaders from zone to zone.

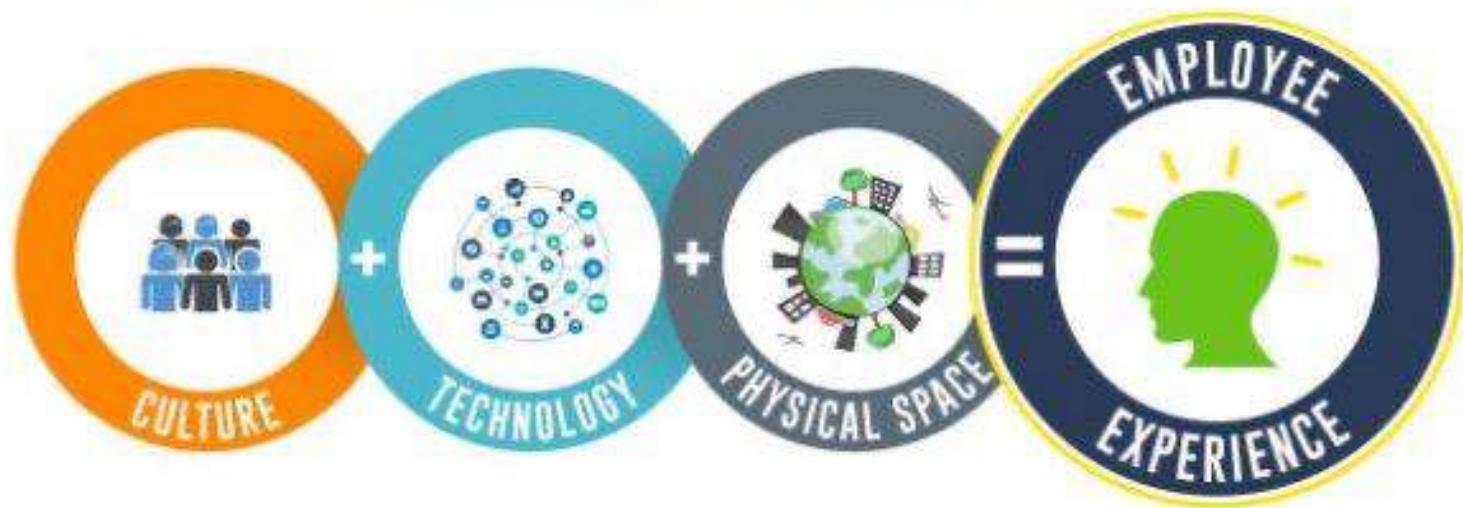


Today's workforce is asking for and more than just salary and title, they want...

Access to new technology, flexible work schedule, a positive work culture, professional development & mentoring – and for their company to care about mental health and wellness.



THE EMPLOYEE EXPERIENCE EQUATION



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Mental Health Impacts Every Aspect of a Nonprofit

- Employee retention
- Organizational culture
- Employee engagement and staff morale
- Financial bottom line
- Recruiting top talent



Five strategies any size company can implement to help cultivate a culture of empathy and support.

1. Create a Safe Environment
2. Allow for Accommodations
3. Share Stories
4. Educate
5. Make Wellness a Priority



1. Make sure employees know it's safe for them to discuss mental health related topics

- This precedent should be set by executives, managers, and other company leaders.
- By providing safe environments (both in person and online) to discuss, educate, and promote mental health, mental illness, and mental wellness.



Thank you

2. Allow For Accommodations

It's essential to support an employee's effort to seek treatment for a mental health issue, this may include:

- Time off to attend appointments
- A move to a quieter workspace or environment
- Supporting an employee's need to take on fewer projects while adjusting to new medication.



3. Sharing Stories (across all levels)

Stories about lived experience and recovery can change your work culture.

- “Lived experience” refers to those living with mental illness, in recovery, or taking care of someone living with mental illness.
- Sharing stories makes it easier for employees to ask for help when they need it; these stories can help take the fear out of their own disclosure.





"Having lost a child to suicide, I have become passionate about ending the stigma of mental illness and suicide prevention. The work Gracepoint does, and the establishment of the Andrew Lutes Endowment, is our attempt to avoid any parent having to go through what we did with the loss of our son Andrew."

Bill Lutes
Ameris Bank
Gracepoint Foundation
Board Member



"I have an uncle that died by suicide and an aunt whose life was deeply impacted by bipolar disorder. I give my time and resources to the Gracepoint Foundation to help our community understand that there is hope and help for individuals struggling with mental illness."

Erica M. Shea
Shumaker
Gracepoint Foundation
Board Member





"Sometimes the journey towards hope and healing begins by listening to a story that has never been told. The privilege of listening to these stories allows my staff and I to live out our passion and purpose by helping some of our community's most vulnerable on their journey."

Tracy Smith
Director, Adult Inpatient Services
Gracepoint Inc.



"Mental illness and substance abuse destroyed my family. Watching and caring for loved ones battle these diseases shaped my life. Now I have an opportunity and the platform to change the conversation around mental health from one that condemns and diminishes those suffering, to one of empathy and support."

Ian Adair
Executive Director
Gracepoint Foundation



Thank you

4. Educate Employees & Managers About Mental Health

- Promote mental health awareness through in-service trainings, panel discussions, and workshops on mental illness, self-care, and aspects of healthy living.
- Train managers & supervisors to be aware of signs of mental health issues and how to respond to them appropriately.





May is
Mental Health
Awareness
Month



JULY IS BIPOC MENTAL HEALTH AWARENESS MONTH

For more information and resources, head to:

www.mhanational.org/july
www.nami.org

WORLD SUICIDE PREVENTION DAY



on september 10th

light a candle near a
window at 8pm

to show your support for
suicide prevention

to remember a lost loved
one

and for the survivors of
suicide

www.iasp.info/wspd



SEPTEMBER IS

**SUICIDE
PREVENTION
AWARENESS
MONTH**

One conversation can change a life



Mental Illness Awareness Week

October 4 - 10, 2020

Mental Illness Awareness Week (MIAW) was established in 1990 by the U.S. Congress in recognition of efforts by the National Alliance on Mental Illness (NAMI) to educate and increase awareness about mental illness.

It takes place every year during the first full week of October and coincides with National Depression Screening Day (Oct. 8) and World Mental Health Day (Oct. 10).



PTSD
awareness
day

5. Make Wellness A Priority

- Promoting work/life balance to help reduce stress and prevent burnout.
- Exercise, healthy eating, and participation in leisure activities improve mental health.
- **Recognize employees for great work!**



Make Recognition Specific

Together...We Are The Patient Experience

G *GREET with a smile*
PROVIDING A WARM GENUINE
SMILE DURING A GREETING WILL
HELP WELCOME THE CONSUMER.



R *RESPECT each request*
LISTEN AND SEEK UNDERSTANDING.



A *ASK what else*
BE PROACTIVE AND ASK WHAT
ELSE. "IS THERE ANYTHING ELSE I
CAN HELP YOU WITH?"



C *COMMUNICATE with care*
RESPOND IN A WAY THAT YOU WOULD
LIKE TO BE RESPONDED TO. SEE THE
INDIVIDUAL, NOT THEIR DIAGNOSIS.



E *EXPLAIN the plan*
THE UNKNOWN CAN BE SCARY.
EXPLAINING WHAT COMES NEXT
MAY HELP THEM BE LESS NERVOUS.



gracepoint
THE SOURCE FOR WELLNESS

Mission: Immediately responding to all people seeking to improve their lives by delivering integrated mental health, substance abuse and medical care to promote health and wellness.
Vision: Be the provider of choice for personal support and positive change.



Military Honor Wall

In Gratitude of Service



How to start. Make a
commitment to support
normalizing conversations
around mental health.



I SUPPORT
TALKING
ABOUT MENTAL
HEALTH

“Everyone you meet is fighting a battle you know nothing about. Be kind. Always.”

Robin Williams

Thank You!



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